



Informing **Action**  
Improving **Outcomes**



## Activity Guide

# *Analytics Terms* and *Notes to Self*

## Analytics

- Descriptive analytics (metrics)
- Diagnostic analytics
- Predictive analytics
- Prescriptive (advisory) analytics

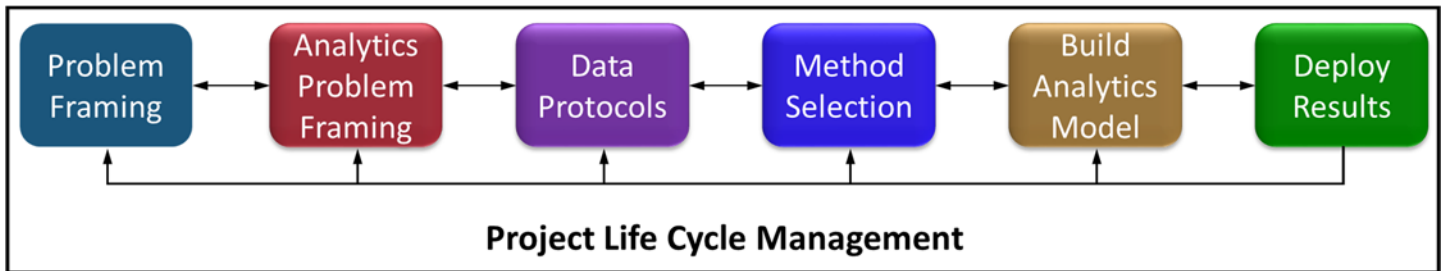
## Evidence-Based Practices

- Scientific literature
- Organizational data
- Professional experience
- Stakeholder concerns

## Components of Data Analytics

- Technology
- Algorithms
- Methodology
- People
- Industry

# Summary of Data Analytics Methodology



## Step 1: Problem Framing

- Identify and refine the problem
- Identify stakeholders
- Refine problem statement and delineate constraints
- Determine the value and benefit of answering the question
- Agree on the problem statement or research questions

## Step 2: Analytics Problem Framing

- Reformulating the problem statement as an analytics problem
- Develop a proposed set of predictors and relationships to outputs
- Define the key metrics of success
- Agree on proposed analytic solution to the problem

## Step 3: Data Protocols

- Identify and prioritize data needs and resources
- Identify means of data collection and acquisition
- Determine how and why to combine, rescale, clean, and share data
- Determine the documentation and reporting of findings

## Step 4: Method Selection

- Identify available problem solving approaches
- Select model testing approaches

## Step 5: Build Analytics Model

- Test relationships among predictors and outcomes
- Examine and evaluation model fit of analytic models (i.e., run analyses)

## Step 6: Deploy Results

- Deliver findings
- Support dissemination
- Support ongoing data use

## Step 7: Project Life Cycle Management

- Document the process so results can be replicated
  - Ensure that the project and resulting model are providing usable results
  - Recalibrate, update, and maintain the analytic model to ensure the intended impact
  - Support training activities so personnel know how to use results for continuous improvement
  - Evaluate the outcome(s) of the project now and over time
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# Activity 1

## What do you want to know?

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### Questions and Actions

- What questions do you have about work in your community?
- What actions would you take if you know the answer to those questions?

### Stakeholders

- Who should be involved in helping answer those questions?
- Who should be involved in taking action after you get the answers to those questions?

## Activity 2

### Create an analytic model

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Choose one of the questions identified in Activity 1; draw an analytic model below

- Identify the outcome(s) for the question
- What are the drivers (factors) that influence the outcome?
- What is the relationship(s) between the drivers and outcomes?
- Can you provide rationale or justification for those relationships?

## Activity 3

### What am I missing?

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For the analytic-model created in Activity 2:

- Re-examine the relationships between the input (driver) factors
  - o Should other inputs be added to the model?
- Re-examine the relationships between the model's inputs and outcomes
  - o Are there any unmeasured (third) variables that could change the nature of those relationships?



## Last things to think about

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**What type of documentation will you create to ensure you can track and recreate your process in answering these questions?**

**Once you have an answer to the question, how will you implement or deploy the solution in your organization?**

**What type of training or support will be required before, during, and after the project to help individuals use data to do their work more effectively?**

## **BRINGING IT ALL TOGETHER**

**What is the return on investment for each of the stakeholders identified in Activity 1?**

**How will you reinforce and reward their input into the project?**

**What can you do to increase an evidence-based culture in your 60x25 work?**